

Board Meeting Highlights May 2022

Deep River & District Hospital
Four Seasons Lodge Long-Term Care Home
North Renfrew Family Health Team

COVID-19

- Health system capacity remains a significant challenge across the province and region, due to increasing demand for healthcare services and ongoing health human resource shortages. Emergency Department volumes at many sites have reached above pre-pandemic volumes, inpatient needs remain high, and Alternative Level of Care (ALC) numbers across the Champlain Region continue to rise due to limits in Long-Term Care (LTC) bed availability.
- Emergency Response systems including the Regional Incident Management System (IMS) remain in effect, and the IMS continues to issue orders to move patients across the region to assist with surge and overcapacity issues at sites across the region.

Board

- The Board welcomed as a guest Nikolija Lukich, Acting Lead Ethicist from The Champlain Centre for Health Care Ethics. Nikolija provided education for the Board on ethics, including ethics support and services available from The Champlain Centre for Health Care Ethics. The Board reviewed the organization's ethical decision-making framework, as well as governance level COVID-19 ethical dilemmas experienced throughout the pandemic.
- Plans for the Board's year-end were reviewed, including the Board Annual Meeting which is currently planned to take place in-person at the Deep River Library on Tuesday, June 28th.

Foundation

- The Catch the Ace lottery has now ended, with the winners receiving over \$40,000. Plans for the next version of the Foundation lottery are well underway, to launch for July 1.
- Organization of several events is well underway, including the annual golf tournament, a craft fair, and Sponsor a Tree program in support of the upcoming major campaign to support LTC.

Auxiliary

- In addition to the donations made towards the Speech Language Program, the new Nursing Station, and the Closer to Home campaign that were provided at the Annual Meeting, an \$865 donation was also made towards recreation in the Four Seasons Lodge from proceeds of the silent auction held at the Auxiliary Annual General Meeting.

Health Campus Updates

Branding

- Progress continues on the project to identify a unified, branded identity for the organization with a public consultation currently underway to gather feedback on elements to be included in our new logo and branding. The survey will remain open for the community and stakeholders until June 3, 2022, after which time the Board will review feedback as well as proposed logos and brand before selecting logos for the community to provide input on during another public consultation in July.

Building Services

- Thanks to a generous donation from the Auxiliary and the hard work of building services and IT staff, an integrated temperature monitoring system has now gone live across the organization. This system is integrated with the Building Automation System (BAS), and will provide for one system to monitor all fridges, freezers and other temperature controlled areas across the organization, send alerts when areas go out of range, and serve to mitigate risks related to potential loss of food inventory, vaccine, and medication.

Electronic Health Record Transition – Epic

- A Project Status update was provided demonstrating the organization remains on track, and continues to achieve key milestones in building and operational readiness. The project is moving through the *Testing and Operational Readiness* phase, with preparation for training underway, and Town Halls to share progress and plans for the Epic project at DRDH and with regional partners planned for June.

Emergency Department

- Emergency Department renovations to install a negative pressure room continue towards completion of the project. The number of deficiencies are reducing and the project is moving towards completion. Conformance letters have now been received for all major trades, and it is planned that the Building Inspector will be scheduled in early June for a planned opening of the room mid-month.

Family Health Team

- The Board reviewed and approved the annual Family Health Team Operational Plan for 2022-2023, which contains a summary of the past fiscal year including enrollment, access to care, and impacts of COVID-19. The plan highlights integrations and collaborations with other agencies and other local partners, as well as how the Family Health Team's goals align with the strategic goals, and successes the team achieved in the past year.

Family Health Team Capital Development

- An update on the Family Health Team capital development was received, following the Project Management kick-off with the new management firm, Colliers Project Leaders. A high-level project schedule was reviewed, including initial timelines for securing an architect firm to update design drawings over the coming months, with the plans for groundbreaking in 2023.

Finance

- The year-end audit is currently underway, where it is expected the organization will end the 2021-2022 fiscal year in a surplus position. The audit firm will present the year-end financial statements and position at the Annual Meeting on June 28th.

Fundraising

- Plans and an invitation to join in the launch of the *Closer to Home* campaign on the afternoon of June 17th were shared. The event will run from 2:00 pm to 5:00 pm outside of the organization and will feature live music, refreshments, cheque presentations, rendering reveals, and will celebrate major donors who have contributed to the campaign thus far.

Human Resources

- Highlights from the organization's celebration of Nursing Week May 9-13 were shared. The organization celebrated the week with different food related recognition activities each day, as well as 'virtual hugs' to offer staff an opportunity to share messages of appreciation with their colleagues.

Information Technology

- As part of four Regional Security Operation Center pilots in the province, the organization is undertaking migration of email services to an integrated instance hosted by The Ottawa Hospital. This partnership enhances cybersecurity of the organization's infrastructure, as well as leverages expertise and state of the art IT systems.

Long-Term Care

- Progress on implementation of the new Long-Term Care electronic health record, Point Click Care, is well underway, with final training of staff and deployment of equipment in progress. Go Live is planned for June 1, including celebrations for the team.